



GVNW CONSULTING, INC.

FCD - 2 2009

FCC Mail Room

8050 SW WARM SPRINGS STREET SUITE 200 P.O. BOX 2330 TUALATIN, OR 97062 TEL 503.612.4400 FAX 503.612.4401 WWW.gynw.com

January 26, 2009

By US Postal Service:

Ms. Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, SW Washington, D.C. 20554 By Commercial overnight delivery:

Ms. Marlene H. Dortch Secretary Federal Communications Commission 9300 East Hampton Drive Capitol Heights, MD 20743

re: EB Docket No. 06-36

Dear Ms. Dortch:

Please find enclosed an original and five (5) copies of the CPNI Compliance Certificate and the Accompanying Statement requirements for Monroe Telephone Company, TRS #802008.

Please return a stamped copy in the enclosed SASE. If there are any questions, I may be reached on 503-612-4416.

Sincerely,

Dorrene Benthin Senior Consultant

Enclosures

Copies to:

Federal Communications Commission Enforcement Bureau 445 – 12th Street SW Washington, DC 20554

Best Copy & Printing Inc. 445 – 12th Street, Suite CY-B402 Washington, DC 20554

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Annual 47 C.F.R. § 64,2009(e) CPNI Certification

EB Docket 06-36

FCC Mail Room

Annual 64.2009(e) CPNI Certification for 2008

Date filed: February 16, 2009

Name of company covered by this certification: Monroe Telephone Company

Form 499 Filer ID: 802008

Name of signatory: John Dillard

Title of signatory: President

I, John Dillard, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 et seg.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules.

The company has not taken any action against data brokers in the past year. To the best of our knowledge, no pretexters have attempted to access CPNI at our company.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

Signed <u>ALTUM</u>
John Dillard

CPNI Compliance Accompanying Statement:

Year: 2008

Monroe Telephone Company

This accompanying statement explains how Monroe Telephone Company's operating procedures ensure that the company is in compliance with the rules governing CPNI as found in Subpart U – Customer Proprietary Network Information – Part 64 of Title 47 of the Code of Federal Regulations.

Monroe Telephone Company adheres to all CPNI rules as stated in section 64.2001 – 64.2011 concerning the proper use of our customer's CPNI. Specifically, our notice for use of CPNI approval process meets all requirements as listed in Section 64.2008. To further protect our customer's privacy, we have implemented all safeguards required in Section 64.2009. This includes:

- The implementation of a system by which the status of a customer's CPNI approval can be clearly established prior to the use of CPNI;
- The training of appropriate personnel as to when they are, and are not, authorized to use CPNI and the documentation of this training;
- The implementation of an express disciplinary process for CPNI violations up to and including termination;
- The maintenance of a record, for at least one year, of our own, and our affiliates' sales and marketing campaigns;
- The establishment of a supervisory review process regarding carrier compliance with the federal CPNI rules for outbound marketing situations; and
- The establishment of annual certification by a corporate officer with personal knowledge of Monroe Telephone Company's policies and procedures to ensure compliance with the federal CPNI rules.
- The establishment of procedures for notification of the Commission of any instance where optout mechanisms, do not work properly, to such a degree that consumers' inability to opt-out is more than an anomaly.

Monroe Telephone Company has on file with the FCC (as of March 1, 2008) its CPNI Manual, without the sample Forms, as further detailed explanation of how its procedures ensure that it is in compliance with the rules in Subpart U of Part 64, of Title 47 of the Code of Federal Regulations.



Received & Inspected

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